



SERVICE CAMPAIGN BULLETIN

Reference:

NTB09-110

Date:

November 5, 2009

VOLUNTARY SERVICE CAMPAIGN ROGUE, MURANO, cube[®]; WHEEL VALVE STEM NUT

CAMPAIGN ID #: P9241
APPLIED VEHICLES: 2008 – 2009 Rogue (S35)
2009 Murano (Z51)
2009 cube[®] (Z12)

Check Service COMM to confirm campaign eligibility.

INTRODUCTION

Some Model Year 2008 – 2009 Rogue, 2009 Murano, and 2009 cube[®] vehicles may have been built with Tire Pressure Monitor System (TPMS) transmitter nuts that were not manufactured to specification. Over time, these nuts may corrode and potentially crack, especially in areas where heavy concentrations of road salt are used. For those vehicles located at dealerships or registered to owners in States that do not use a heavy concentration of road salt, Nissan is conducting this Voluntary Service Campaign. The service campaign repair entails replacement of the TPMS transmitter nuts at no charge for parts or labor.

Non-Salt States (States that do not regularly use road salt in the winter)

Alabama, Alaska, Arizona, Arkansas, California, Colorado, Florida, Georgia, Hawaii, Idaho, Kansas, Kentucky, Louisiana, Mississippi, Montana, Nebraska, Nevada, New Mexico, North Carolina, North Dakota, Oklahoma, Oregon, South Carolina, South Dakota, Tennessee, Texas, Utah, Virginia, Washington, and Wyoming.

Separately, Nissan is conducting a Voluntary Safety Recall Campaign for vehicles located at dealerships or registered to owners in States that use heavy concentrations of road salt in the winter. Owners of vehicles affected by that campaign will receive separate owner instructions. The vehicles located at dealerships or registered in the above listed “Non-Salt States” are subject only to the Voluntary Service Campaign, not the Safety Recall Campaign.

IDENTIFICATION NUMBER

Nissan has assigned identification number P9241 to this campaign. This number must appear on all communications and documentation of any nature dealing with this campaign.

DEALER RESPONSIBILITY

Dealers are to repair vehicles falling within range of this campaign that enter the service department. This includes vehicles purchased from private parties, vehicles presented by transient (tourist) owners, and vehicles in a dealer’s inventory.

SERVICE PROCEDURE

NOTE: Perform the following steps for all four wheels/tires.

1. Position the valve stem to the lower area (between the 4 and 8 o'clock position).
2. Clean dirt and debris from around the valve stem.



Figure 1

3. Remove the TPMS transmitter nut.
 - Use a ¼ drive deep 12 mm socket.

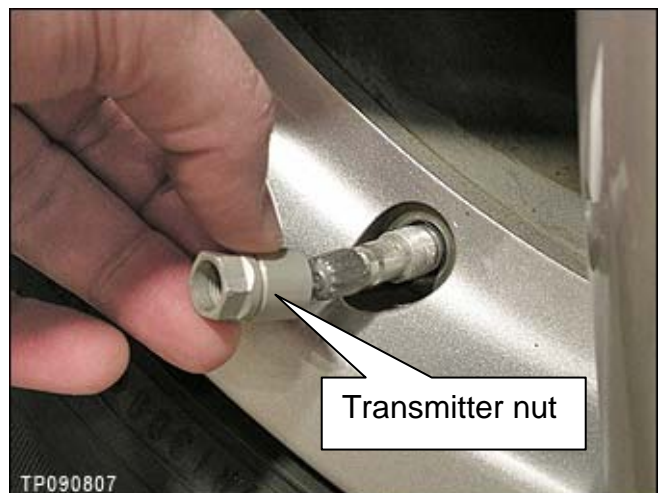


Figure 2

4. Install a **new** transmitter nut.
5. **VERY IMPORTANT**: Use a small torque wrench to tighten the transmitter nut.

Torque specification: 7.7 N·m (0.79 kg·m, **68 in-lb**).

6. Check for leak around the valve stem.

- Apply soapy water around the valve stem.
- Use mild liquid hand soap mixed approximately 80% water and 20% soap.
- Wait a minimum of five minutes and then visually inspect to see if bubbles are forming around the base of the valve stem.
- If you see bubbles, there may be an air leak.



Figure 3

NOTE: This bulletin does not cover repairs for air leaks. If you discover an air leak, repair as needed with usual warranty repair procedures.

7. Adjust the tire pressure to the correct setting.

- For factory equipped tires, the tire pressure correct “Cold” setting is listed on the “Tire and Loading Information” placard (see example in Figure 4).

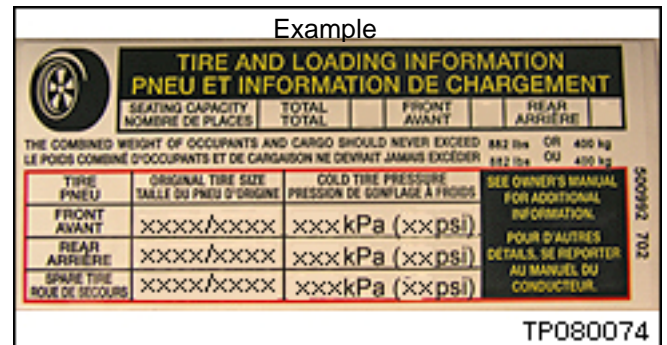


Figure 4

8. Make sure the TPMS dash warning light is OFF.

PARTS INFORMATION

DESCRIPTION	PART #	QUANTITY
Transmitter Nut	40780 – JA01B	4

CLAIMS INFORMATION

Submit a Campaign (CM) line claim using the following claims coding:

“CM” I.D.: P9241

DESCRIPTION	OP CODE	FRT
Replace TPMS Transmitter nuts (4 wheels/tires)	P92410	0.3 hrs.

OWNER'S LETTER (example of typical owner's letter)

Dear Nissan Rogue owner:

Nissan is committed to providing the highest levels of product quality and customer satisfaction. With that in mind, we want to bring to your attention important information regarding your 2008 – 2009 Nissan Rogue.

Reason for Service Campaign

The material used in the nut on your Rogue that secures the Tire Pressure Monitoring System (TPMS) sensor to the wheel may corrode and potentially crack if driven regularly in areas where heavy concentrations of road salt is being used during the winter. If this occurs, the nut may come out of the sensor causing the TPMS lamp to illuminate. If the TPMS lamp is disregarded and the vehicle continues to be driven in this condition, the tire can quickly lose air pressure resulting in a flat tire.

Nissan is conducting a safety recall campaign on vehicles registered in those States that regularly use heavy concentrations of road salt including:

Connecticut	Maine	Missouri	Pennsylvania
Delaware	Maryland	New Hampshire	Rhode Island
District of Columbia	Massachusetts	New Jersey	Vermont
Illinois	Michigan	New York	West Virginia
Indiana	Minnesota	Ohio	Wisconsin
Iowa			

According to our records, your Rogue is not registered in one of these States and is not subject to the safety recall campaign. However, you may regularly drive in one or more of these States when heavy concentrations of road salt are being used. Therefore, Nissan is conducting this service campaign to replace, if requested, the TPMS nuts on your vehicle free of charge for part and labor, even if your vehicle is not subject to the safety recall campaign.

What Nissan Will Do

At your request, your Nissan dealer will replace the TPMS nuts on your vehicle with new, more corrosion resistant ones. This free service should take about an hour to complete, but your Nissan dealer may require your vehicle for a longer period of time based upon the dealer's work schedule.

What You Should Do

If you wish to have the TPMS nuts on your vehicle replaced, please contact your Nissan dealer at your earliest convenience in order to arrange an appointment. **Please bring this notice with you to your service appointment.** Instructions have been sent to your Nissan dealer.

If you have additional questions you may contact the National Consumer Affairs Department, Nissan North America, Inc., P.O. Box 685003, Franklin, TN 37068-5003. The toll free number is 1-800-NISSAN1 (1-800-647-7261).

Thank you for your cooperation. We are indeed sorry for any inconvenience this may cause you.