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# SERVICE CAMPAIGN BULLETIN

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Reference:

NTB09-065

Date:

August 13, 2009

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## VOLUNTARY SERVICE CAMPAIGN 2009 CUBE OWNER'S MANUAL UPDATE

**CAMPAIGN ID #:** P9223

**APPLIED VEHICLES:** 2009 cube® (Z12)

**Check Service Comm to confirm campaign eligibility for dealer inventory vehicles.**

### INTRODUCTION

Nissan is conducting a Service Campaign mailing to correct a printing error in the Owner's Manual of some MY 2009 cube® vehicles. Customers will receive a letter and a correction label for the owner's manual text, along with instructions on how to affix it. For unsold vehicles, dealers will receive the same mailing.

### IDENTIFICATION NUMBER

Nissan has assigned identification number P9223 to this campaign. This number must appear on all communications and documentation of any nature dealing with this campaign.

### DEALER RESPONSIBILITY

Dealers are to correct each vehicle in a dealer's inventory falling within the range of this campaign, and install the amended label in a customer's Owner's Manual upon a customer's request.

## SERVICE PROCEDURE

### NOTE:

- Many customers will choose to install the correction label themselves.
  - If a customer requests, dealers are to install the correction label using this procedure.
1. Obtain the correction label from the customer.
    - A correction label is included with the Owner Letter that was sent to the customer.
    - If the customer has lost their label, a replacement label can be obtained from IMS at 1-800-247-5321, item # 09CUBEOM1-52.
  2. Turn to page 1-52 in the Owner's Manual.
  3. Locate the paragraph which begins with the words "The pretensioner system....."
  4. Peel the correction label from the backing sheet and affix it over the paragraph which begins with the words "The pretensioner system....."
    - Make sure to cover the paragraph completely.
    - Do not cover the paragraph above or below the corrected paragraph.

#### SEAT BELTS WITH PRETENSIONERS (front seats)

NO1AD09

#### WARNING

- The pretensioners cannot be reused after activation. They must be replaced together with the retractor and buckle as a unit.
- If the vehicle becomes involved in a frontal collision but a pretensioner is not activated, be sure to have the pretensioner system checked and, if necessary, replaced by a NISSAN dealer.
- No unauthorized changes should be made to any components or wiring of the pretensioner system. This is to prevent damage to or accidental activation of the pretensioners. Tampering with the pretensioner system may result in serious personal injury.
- Work around and on the pretensioner system should be done by a NISSAN dealer. Installation of electrical equipment should also be done by a NISSAN dealer. Unauthorized electrical test equipment

and probing devices should not be used on the pretensioner system.


- If you need to dispose of a pretensioner or scrap the vehicle, contact a NISSAN dealer. Correct pretensioner disposal procedures are set forth in the appropriate NISSAN Service Manual. Incorrect disposal procedures could cause personal injury.

The pretensioner system activates in conjunction with the front air bag system. The pretensioner system also activates with the curtain air bags in certain types of rollover collisions or near rollovers. Working with the seat belt retractor, it helps tighten the seat belt when the vehicle becomes involved in certain types of collisions, helping to restrain front seat occupants.

The pretensioner is encased with the seat belt retractor. These seat belts are used the same way as conventional seat belts.

When a pretensioner activates, smoke is released and a loud noise may be heard. The smoke is not harmful and does not indicate a fire. Care should be taken not to inhale it, as it may cause irritation and choking. Those with a history of a breathing condition should get fresh air promptly.

After pretensioner activation, load limiters allow the seat belt to release webbing (if necessary) to reduce forces against the chest.

If any abnormality occurs in the pretensioner system, the supplemental air bag warning light  will not come on, will flash intermittently or will turn on for 7 seconds and remain on after the ignition switch has been placed in the ON position. In this case, the pretensioner system may not function properly. They must be checked and repaired. Take your vehicle to the nearest NISSAN dealer.

When selling your vehicle, we request that you inform the buyer about the pretensioner system and guide the buyer to the appropriate sections in this Owner's Manual.

The pretensioner system activates in conjunction with the front air bag system. Working with the seat belt retractor, it helps tighten the seat belt when the vehicle becomes involved in certain types of collisions, helping to restrain front seat occupants.

## CLAIMS INFORMATION

Submit a Campaign (CM) line claim using the following claims coding:

"CM" I.D.: P9223

DESCRIPTION	OP CODE	FRT
Place Sticker in Owners Manual	P92231	0.2 hrs

## OWNER'S LETTER

Dear cube<sup>®</sup> Owner:

This letter contains important information about an update to the owner's manual for your 2009 Nissan cube<sup>®</sup>.

The owner's manual has a printing error on page 1-52. The description of the pretensioner system should state that it activates in conjunction with front air bag system inflation (not during rollovers or near rollovers). This is consistent with Nissan's vehicle labeling and marketing information.

Provided with this letter is a correction label for the owner's manual text. On the opposite side of this letter are instructions for affixing this correction label to the manual.

### What You Should Do

Please refer to the instructions on the opposite page and place the correction label in the owner's manual on page 1-52 over the paragraph which begins with the words "The pretensioner system..." Please make sure to cover the paragraph completely. If you prefer, you may contact your Nissan dealer to have the new amendment label placed in your owner's manual at **no charge** to you. Please bring this notice and replacement sticker with you to the service department.

If you have any questions or concerns, please contact a Nissan representative at 1-800-NISSAN1 (1-800-647-7261).

Thank you for your cooperation and prompt attention to this request. We are indeed sorry for any inconvenience this may cause you.

